# CLAIRE EISENHUTH UX DESIGNER

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# EXPERIENCE

# **Designation**, Chicago

### **UX Designer**

#### Clients- Homebuddy, The Eric Carle Museum of Picture Book Art

- Collaborated with teams in an agile work environment applying user-centered design to achieve user and business goals
- Conducted research and synthesis to design optimal user experiences across web and mobile
- Identified user goals through research, ideation and testing and created and iterated on prototypes for clients
- Built a digital concierge service for *Homebuddy* that eases the user's overwhelming journey from home buying to the maintenance and repair issues that arise once they are homeowners
- Designed a digital experience for the *Eric Carle Museum* with convenient and comprehensive lesson plans for underfunded educators to inspire a love of art and literacy among their personal communities

# OMD, Chicago

#### **Digital Media Supervisor**

#### Clients- Gatorade, Propel

- Led the strategic and tactical development of Propel's cross-platform media recommendation to drive household penetration
- Developed Gatorade's eCommerce growth strategy across Amazon and Gatorade.com to increase online product sales of Gatorade sports drinks, protein powder, and bars
- Facilitated content partnership with interagency teams to boost equity for Gatorade's Girls in Sports campaign which received the Adweek 2018 Media Plan of the Year Award
- Managed training and development of three employees to ensure successful execution of digital media buys, campaign stewardship and client deliverables

### Media Analyst

#### Clients- Barilla, Bel, Morton Salt

- Developed tactical digital media recommendations for Bel Portfolio 2016 planning; reviewed, vetted and negotiated proposals to deliver on client's business objectives
- Collaborated with creative agency, media vendors and clients during activation to seamlessly execute digital media buys
- Established standardized measurement approach across clients to determine the effectiveness of digital media on meeting objectives
- Analyzed media delivery metrics for Barilla's Pronto Pasta reporting to measure campaign success

### Strategist

### Clients- Barilla, Bentley, Morton Salt

- Contributed to the strategic development of Barilla's first all digital product launch to drive awareness of Pronto Pasta
- Developed Bentley Q2 Flying Spur digital media strategy to generate qualified leads to Bentley dealerships
- Executed partnership with Nielsen Catalina to drive Barilla Protein Plus sales delivering a \$2.18 ROAS, exceeding benchmarks
- Managed relationship with International Account Coordinators providing monthly business, media, and budget updates for the US market

# **EDUCATION**

### University of Illinois Urbana-Champaign

College of Media: Advertising School of Art & Design: Art History Minor Study Abroad Spring Semester 2012: Academia Italiana, Florence, Italy

# SKILLS

9/18 - 3/19

6/13 - 12/18

2/17 - 12/18

8/15 - 2/17

11/14 - 8/15

UX Design Prototyping User interviews User testing Wireframes Journey mapping Personas Competitive analysis Usability testing Task/user flows App/site map creation Brand marketing Digital media advertising eCommerce Direct response Brand equity Media strategy

# TOOLS

Sketch Axure InVision Marvel Keynote Illustrator Google Analytics Google Campaign Manager

# AWARDS

2018 Adweek Media Plan of the Year OMD Gatorade & Versus-"Keeping Her in the Game" Best Use of Branded Content/Entertainment in Campaigns Spending \$1MM-\$2MM

# ASSOCIATIONS

AIGA Chicago Member Participating in AIGA Mentorship Program "Design System Thinking" Program in Spring 2019

8/09 - 5/13